



A Customer-Forward Broker

At PGT Services, best-in-class customer experience is at the core of our process. We pride ourselves on our professionalism, communication, and advocacy, and we understand that these are the pillars of customer success. When our clients are successful, we are successful.

Our process is simple.

Our experienced team will guide you each step of the way to ensure your success and satisfaction.

1

Introduction

Client Education

Freight Process

Understand Customer's Objectives

Establish Partnership



2

Onboarding

Pricing

Introduce Team

Establish Communication

Set Process Visibility

Define Client Expectations

Customize a Plan



3

Win-Win Relationship Building Focus

Build Trust

Transparency

End-to-End Support

Troubleshoot Issues

Thought Leadership

Collaborate On a Market Plan

PGT Services is Here For You

Excellent customer service is at the heart of what we do. PGT Services strives to establish open, trusting relationships with each of our valued clients. Partnering with us means you'll have confidence that the transportation process in your organization is executed with precision, care, and integrity.

*For more information, visit our website, call us, or email us.
We look forward to working with you soon.*

